

Building Code: M _ _ _ _ _

Your **Building Code** will be provided by your building manager.

Please fax to TELUS Customer Service:
1-877-288-8026

customer information

First name: _____ Last name: _____
(please print) (please print)

- I would like to transfer my current TELUS service(s) to my new home without any changes.
- I would like to transfer my current TELUS service(s) to my new home with the changes marked on this form.
- I would like to add new services or make changes to my current TELUS service(s).
- I am a new TELUS customer.

Please indicate your TELUS phone number if applicable: (_____) _____
area code

Please provide the following contact information:

Phone number (daytime): _____ Phone number (evening): _____

E-mail address: _____

installation information

I would like my phone line and any new service(s) to be connected:

Date: _____ / _____ / _____
month day year

Street address: _____ Suite/Apt #: _____

City: _____ Province: _____ Postal code: _____

To ensure your service is connected on the date you request it, please fax/submit your TELUS order as soon as possible. A TELUS representative will contact you to confirm all details.

I understand that any personal information that I provide on this form will be used to initiate my service request with TELUS and will be handled in accordance with the TELUS Privacy Commitment. Further information on TELUS privacy practices can be obtained by calling 1-800-567-0000 or by visiting the telus.com Web site and clicking on "privacy."

Additional comments: _____

Customer signature: _____

Date: _____

For information on the Future Friendly Home Solutions Partner Program, visit telus.com/yourhome

phone line

Install a phone line at the address on page 1.

As part of your TELUS phone service, your information will be published in the Yellow Pages Group™. Should you choose to have your information published, your name, number and street address will appear in our directory and will be made available through TELUS 411 Directory Assistance. Your information will also be given to other phone companies to provide Directory Assistance and to directory publishers to provide directories, including Internet directories. You may also choose to have all or part of your address information removed from your published listing. Please also note Yellow Pages Group makes available lists to various organizations such as charities, telemarketers and political parties for a fee; however, you can have your listing information removed from these lists at no charge. If you have questions please ask a TELUS Customer Representative for more information.

Published (no charge) Not published (\$2.00 per month)

I would like my name published in the directory as:

_____ (e.g., J. Doe or John Doe)

long distance plans

I currently have a TELUS Long Distance plan.

Yes No

I am interested in a TELUS Long Distance plan.

Yes No

bundle up and save – calling features

There is so much to choose from. TELUS Calling Features¹ are simple, effective ways to help you manage your calls. Choose from our most popular calling features, or call us for a complete list:

| privacy | | save time | | avoid missed calls | |
|--|-------------------------|--|-------------------------|--|------------|
| <input type="checkbox"/> Call Display | \$7.95/mo. | <input type="checkbox"/> Call Return | \$1.00/use ² | <input type="checkbox"/> Call Forwarding | \$4.95/mo. |
| <input type="checkbox"/> Caller Reveal | \$1.00/mo. ³ | <input type="checkbox"/> 3 Way Calling | \$1.00/use ² | <input type="checkbox"/> Voice Mail | \$4.95/mo. |
| <input type="checkbox"/> Call Screen | \$1.95/mo. | <input type="checkbox"/> Smart Ring [®] | \$4.95/mo. | <input type="checkbox"/> Call Waiting | \$5.95/mo. |

Save 30% when you sign up for your home phone line and 6 calling features with our 6 Pack Bundle – only \$41.95/mo. and includes FREE residential hook up⁴

TELUS 6 Pack Bundle

Yes No

6 Pack Bundle Conditions

¹Calling features are available in most areas. Some conditions apply. ²\$1.00/use up to a maximum of \$7/mo. or unlimited use in bundle price. ³Requires subscription to Call Display. ⁴If you wish to cancel your subscription within the next 90 days, or if you become ineligible for this bundle in that period, you will be responsible for the following: the price difference between what you have paid for the 6 Pack Bundle in that 90-day period, and what you would have paid if you had subscribed on a stand-alone basis to your home phone line, the 6 calling features and the service charges that apply for moving or installing a new phone line. Rates vary by province.

High Speed Internet Conditions

Promotion available until March 31, 2006 to TELUS residential customers who have not subscribed within the past 90 days to TELUS High Speed Internet service. Dell 19" flat panel LCD monitor only available with a 3 year Rate Protection plan and not available for TELUS High Speed Lite. All LCD monitors available while quantities last and must be redeemed by July 31, 2006. Monitor warranty provided by manufacturer. Regular prices subject to change except monthly Internet access rates under a Rate Protection plan. Cancellation fee applies to early Rate Protection plan termination. Minimum system requirements apply. Regular price of Internet service in a 3 year Rate Protection plan with a TELUS Long Distance plan is \$29.95/mo.; non-TELUS Long Distance customers pay \$5 per month more. Final eligibility for the services will be determined by a TELUS representative at the point of installation. *After retail purchase of \$99.95 and a modem credit is applied to your TELUS Internet service bill, modem is \$0. Internet Security solutions will help customers prevent Internet virus damage, hacker attacks, and data loss; however, no such solution is able to provide absolute protection. [™]Dell and the Dell logo are trademarks of Dell, Inc.

high speed Internet

I currently have TELUS High Speed Internet service.

Yes No

If yes, please provide your username:

_____ (Note: your username is the first part of your e-mail address.)

If no, but you would like to sign up for TELUS High Speed Internet service, please provide a username and password that will be used to create and access your account. This will also become the first part of your e-mail address:

(e.g., if you choose johndoe5 as your username, your e-mail address will be johndoe5@telus.net)

Preferred username: _____

Second choice: _____

Username must be 3–8 characters, starting with a letter.

Password: _____

Password must be 5–8 characters.

Choose the Internet solution that's right for you.

Sign up for high speed Internet with a 3 year Rate Protection plan and save. 1 and 2 year Rate Protection plans are also available. Ask us for details.

| | Rate Protection plan | |
|----------------------------------|--------------------------------------|------------------------------|
| | 3 year | month-to-month |
| rate without TELUS Long Distance | \$34.95/mo. | \$39.95/mo. |
| rate with TELUS Long Distance | \$29.95/mo. | \$34.95/mo. |
| BONUS 1 | 3 months FREE | 1 month FREE |
| BONUS 2 | FREE Dell 19" LCD flat panel monitor | n/a |
| modem* | FREE (after bill credit) | FREE modem rental |
| extras | | |
| TELUS Internet Security Bundle | 3 months FREE then \$5.95/mo. | 1 month FREE then \$8.95/mo. |

TELUS Rate Protection plan

3 year 2 year 1 year month-to-month

Want to go wireless? For only \$10 more per month you can wirelessly connect multiple computers and get up to 50% more speed.

Yes No