

Building Code: M.....

Your Building Code will be provided by your building manager

Please fax to TELUS Customer Service:
1-877-288-8026

customer information

First name: _____ Last name: _____
(please print) (please print)

- I would like to transfer my current TELUS service(s) to my new home without any changes.
 I would like to transfer my current TELUS service(s) to my new home with the changes marked on this form.
 I would like to add new services or make changes to my current TELUS service(s).
 I am a new TELUS customer.

Please indicate your TELUS phone number if applicable: (_____)
area code

Please provide the following contact information:

Phone number (daytime): _____ Phone number (evening): _____

E-mail address: _____

installation information

I would like my phone line and any new service(s) to be connected:

Date: _____ / _____ / _____
month day year

Street address: _____ Suite/Apt #: _____

City: _____ Province: _____ Postal code: _____

phone services

Phone line

- Install a phone line at the address provided above.

As part of your TELUS phone service, your information will be published in our phone directory, the Yellow Pages Group.TM Should you choose to have your information published, your name, number and street address will appear in our directory and will be made available through TELUS 411 Directory Assistance. Your information will also be given to other phone companies to provide Directory Assistance and to directory publishers to provide directories, including Internet directories. You may also choose to have all or part of your address information removed from your published listing. Please also note Yellow Pages Group makes available lists to various organizations such as charities, telemarketers and political parties for a fee; however, you can have your listing information removed from these lists at no charge. If you have questions please ask a TELUS Customer Representative for more information.

- Published (no charge) OR Not published (\$2.00/mo.) Remove from Yellow Pages Group marketing list

I would like my name and address published in the directory as: _____
(e.g., J. Doe or John Doe) (e.g., 12345 Main St or Main St)

Long distance plans

I currently have a TELUS Long Distance plan. Yes No

I am interested in a TELUS Long Distance plan. Yes No

Phone services continued on next page

Bundle up and save – calling features¹

There is so much to choose from. TELUS Calling Features are simple, effective ways to help you manage your calls. Choose from our most popular calling features, or call us for a complete list:

privacy	save time	avoid missed calls
<input type="checkbox"/> Call Display \$7.95/mo.	<input type="checkbox"/> Call Return \$1.00/use ²	<input type="checkbox"/> Call Forwarding \$4.95/mo.
<input type="checkbox"/> Caller Reveal \$1.00/mo. ³	<input type="checkbox"/> 3 Way Calling \$1.00/use ²	<input type="checkbox"/> Voice Mail \$4.95/mo.
<input type="checkbox"/> Call Screen \$1.95/mo.	<input type="checkbox"/> Smart Ring® \$4.95/mo.	<input type="checkbox"/> Call Waiting \$5.95/mo.

Save 30% when you sign up for your home phone line and 6 calling features with our 6 Pack Bundle – only \$39.95/mo. and includes FREE residential hook up⁴

TELUS 6 Pack Bundle Yes No

¹Calling features are available in most areas. Some conditions apply. ²1.00/use up to a maximum of \$7/mo. or unlimited use in bundle price. ³Requires subscription to Call Display. ⁴If you wish to cancel your subscription within the next 90 days, or if you become ineligible for this bundle in that period, you will be responsible for the following: the price difference between what you have paid for the 6 Pack Bundle in that 90-day period, and what you would have paid if you had subscribed on a stand-alone basis to your home phone line, the 6 calling features and the service charges that apply for moving or installing a new phone line.

TELUS High Speed Internet service

I currently have TELUS High Speed Internet service Yes No

If yes, please provide your username:

(Note: your username is the first part of your e-mail address.)

If no, but you would like to sign up for TELUS High Speed Internet service, please provide a username and password that will be used to create and access your account. This will also become the first part of your e-mail address: (e.g., if you choose johndoe5 as your username, your e-mail address will be johndoe5@telus.net)

Preferred username: _____ Second choice: _____ Password: _____
 Username must be 3-8 characters, starting with a letter. Password must be 5-8 characters.

Sign up for High Speed Internet with a one year Rate Protection plan and save. Two and three year Rate Protection plans are also available. Ask us for details.

	month-to-month	one year Rate Protection plan
regular monthly rate	\$39.95/mo.	\$39.95/mo.
BONUS 1 – savings for TELUS Long Distance customers	save \$5.00	save \$5.00
BONUS 2 – savings with a Rate Protection plan	n/a	save \$5.00
BONUS 3 – new customer bonus	one month FREE	three months FREE
BONUS 4 – modem promotion*	FREE modem rental	FREE modem
BONUS 5 – FREE iPod®† with purchase	n/a	iPod shuffle (512MB)
BONUS 6 – TELUS Full Security Bundle**	one month FREE	three months FREE
WHAT YOU PAY	\$34.95/mo. – \$39.95/mo.	\$29.95/mo. – \$34.95/mo.

Want to go wireless? For only \$10 more per month you can wirelessly connect multiple computers and get up to 50% more speed. Yes No

Promotion available until February 28, 2006 to residential TELUS Long Distance plan customers who have not subscribed within the past 90 days to TELUS High Speed Internet services. Free iPod available while quantities last. iPod nano (2GB) only available in a 3 year Rate Protection plan; iPod shuffle (1GB) only available in a 2 year Rate Protection plan; iPod shuffle (512MB) only available in a 1 year Rate Protection plan. iPod must be redeemed by March 31, 2006. Non-TELUS Long Distance customers pay \$5/mo. more. Cancellation fee applies to early Rate Protection plan termination. Minimum system requirements apply. Final eligibility for the service will be determined by a TELUS representative at the point of installation. †Trademark owned by Apple Computer, Inc. **"Modem" refers to TELUS QuickConnect™ kit for Rate Protection plan subscriptions or free use of a TELUS owned modem for the duration of a month-to-month subscription. **\$5.95/mo. for Rate Protection plan customers, month-to-month customers pay \$8.95/mo.

To ensure your service is connected on the date you request it, please fax/submit your TELUS order as soon as possible. A TELUS representative will contact you to confirm all details.

I understand that any personal information that I provide on this form will be used to initiate my service request with TELUS and will be handled in accordance with the TELUS Privacy Commitment. Further information on TELUS privacy practices can be obtained by calling 1-800-567-0000 or by visiting the telus.com Web site and clicking on "privacy".

Additional comments: _____

Customer signature: _____

Date: _____